

CASE STUDY**IMPROVED SUPPLY CHAIN OPERATING
MODEL FOR HEALTHCARE ORGANISATION**

Service line Supply chain diagnostics & improvements

Industry Healthcare | **Client** Healthcare organisation

Project

Our client wanted an optimal solution for its medical/surgical supply chain that complied with AS4187 standards. They engaged us to implement the selected option and other supply chain improvement recommendations from our initial warehousing and inventory management model review.

Solution

We led and project managed the implementation of these recommendations across two main metro hospitals, engaging with key stakeholders including clinical, supply and IT staff.

This included:

- Mapping the current supply chain
- Evaluating warehousing and logistics options (consolidation, centralisation and outsourcing) from both an economic and organisational change standpoint to determine the best solution
- Identifying and implementing several process, technology and people-based improvements across the medical/surgical supply chains, including inventory management policies
- Delivering and operationalising the solution

The multiple outcomes of this project included:

- Improving efficiency of key processes and systems
- Consolidating the supply function across two hospitals
- Redesigning the infrastructure, systems and processes to support a new metro supply warehouse
- Enabling continuous improvement of the supply function, including creating new roles and cross-hospital functions
- Updating the stocking policy, goods receipting policy, and standardising purchasing and warehouse processes
- Consolidating stock lines across the organisation, and reducing the working capital at the warehouse by \$300k

Outcome

**“Improved efficiency
& consolidated functions”**

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please contact our team.

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